# PDB Canada, Inc. Privacy Policy (PIPEDA)

### 1. Accountability

PDB Canada, Inc (PDB) is a Corporation and it's employees are responsible for all personal information that is gathered and held, and has developed this policy to be in compliance with Canada's Privacy Act. PDB, in all cases, acts only as an agent for its members.

## 2. <u>Identify the Purpose</u>

Our staff is trained and directed to identify themselves and the purpose of the call, to any person from which information is gathered. All information gathered becomes a part of the individual driver's profile and is not used for building driver lists or carrier profiles.

#### 3. Consent

PDB requires all its members to fax employment applications where a driver has given his/her consent either in writing or verbally. Any information gathered or held is not disclosed again without the individuals written consent, usually a signed application.

#### 4. Limit Collection

PDB holds itself only to collect information that is necessary for a member carrier to reach a hiring decision.

#### 5. Limit Use, Disclosure and Retention

PDB limits the use, disclosure and retention to what is required to fulfil the purposes for which it was collected, and/or for which the individual has given consent.

#### 6. Accuracy

All information gathered and held is as accurate, complete and up to date as necessary to fulfil its purpose properly.

#### 7. Safeguards

PDB takes into account the sensitivity of the information and keeps it appropriately secure from loss, unauthorized access, etc.

#### 8. Openness

PDB's policy and practice for the management of personal information is made readily available and understandable to individuals.

### 9. <u>Individual Access</u>

Upon request and with appropriate identification, drivers are able to review their personal information on file and correct or amend it as necessary.

#### 10. Challenging Compliance

Individuals are entitled to challenge compliance with any of the above principles. PDB will thoroughly investigate complaints and take the appropriate measures necessary to correct policies.